



RHF STONE

Beyond Zero Surfaces

CARE & MAINTENANCE

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Routine Care & Maintenance

It's so simple to keep the lustrous gloss and radiant sheen of your stone – just clean regularly with WATER and a mild SOAP!

For your routine cleaning, use warm water, and a damp cloth with small amounts of non-abrasive cleaner that does not contain bleach.

Use our cleaning spray bottle designed for cleaning RHF Stone surfaces, available from a reputable fabricator or contact us directly. Here are the steps:

1. Spray the surface with RHF Stone Cleaner
2. Wait 1 minute
3. Wipe Clean: Use a soft microfibre cloth or sponge to wipe the surface thoroughly and then wipe dry.

Preventing Damages

Heat

Although, Beyond Zero Surfaces stone is:

- Extremely resistant to heat.
- Able to withstand exposure to normal cooking environment for brief periods of time without being damaged.
- More resistant to heat compared to most surfacing material in the market...
- Extreme temperature changes, whether prolonged or sudden, can damage all surfacing materials, including stone.
- So, to avoid damage, use trivets and hot pads when you place the hot skillets, pans or other heat generated appliances on the surface.

Scratches

It's true that the design of the stone's durable surface can withstand normal use and is resistant to scratches, cuts and chips, here are some tips to help to keep the long-lasting beauty of

Beyond Zero Surfaces stone:

- Use cutting boards – avoid cutting directly on the stone.
- Take care not to drop or move heavy objects on the surface.

Chemical

Exposure of strong chemicals and solvents found in household items may damage RHF Stone so make sure to look out and avoid:

- Paint removers, paint and stain strippers that contain trichloroethane or methylene chloride.
- Nail polish removers.
- Bleach, furniture cleaner, cleaning products that contain oils soaps, oil, powder of abrasives.
- Chemicals with high alkaline / PH levers (e.g. oven cleaners and drain openers).
- Permanent markers or inks.
- The long-term use of *bleach or *acetone – i.e. only short-term exposure is safe for removing stains – as outlined in the Removing stubborn stains section of this document.

Removing stubborn stains

Simple v Stubborn

- Liquid, fruits, vegetables, or other foods – immediately wipe and clean with mild soap and water.
- Stubborn, difficult, or dried spills, clean with:
- Non-abrasive cleaning pad with common household cleaners or glass and surface cleaners.
- Plastic scraper or putty knife to gently scrape off the substance and then follow routine care and maintenance procedures

What about acetone or bleach?

- Avoid the long-term use of acetone or bleach. Only use for short-term exposure and make sure to:
- Carefully handle with care
- Within a couple of minutes of applying the acetone or bleach, thoroughly remove and rinse the applied surface with water

General precautions

Made from the finest natural recycled sustainable glass, Beyond Zero Surfaces will keep its beauty for years without sealing or polishing.

Keep up the beauty of your RHF Stone and use cutting boards and trivets to avoid damages caused by extreme or sudden changes in temperature of impact on surface.

Exposure

RHF Stone products are not recommended or warranted for external use, as prolonged exposure to sunlight may cause fading and discoloration over time.

RHF Stone Limited Warranty

Our goods come with guarantees that cannot be excluded in the Australian Consumer Law.

You are entitled to:

- A replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage.
- Having the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

For more information on the RHF Stone Beyond Zero Surfaces warranty, please visit our website www.rhfstone.com.au.



For more information visit WWW.RHFSTONE.COM.AU OR CALL 1300 743 756
Due to the nature of RHF Stone Beyond Zero Surfaces variation in colour and aggregation may occur.